



ACCIDENT ASSISTANCE HANDBOOK

Call Freephone

0800 167 0819

24HR / 365 DAY EMERGENCY ASSISTANCE
MOTOR CLAIMS LINE: 0800 167 0819

Simply Insurance provide a full Claims Management service in partnership with Lemonaid Motor Legal Ltd.

IN THE EVENT OF AN ACCIDENT

24HR / 365 DAY EMERGENCY ASSISTANCE
MOTOR CLAIMS LINE: 0800 167 0819

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Get to a safe place before exiting your vehicle
Take photos of the damage to both vehicles and accident location

Take any witness details who may have seen the accident as it happened.

Exchange details with any other party involved - Vehicle Registration, Name & Telephone Number are most important.

Call the claims line as soon as possible.

A dedicated handler will assist you in the following;

- **Liaising with your Insurer and Third Party Insurers**
- **Supplying a replacement vehicle**
- **Managing your Vehicle Repair**
- **Dealing with any Total Loss payments**
- **Assisting in any any injury claim arising from the accident**

This service is to aid our clients in the event of any motor claim and assist in the recovery of any uninsured losses such as...

- **Replacement Vehicle Costs**
- **Vehicle Repair**
- **Recovery of Excess**
- **Vehicle Recovery and Storage**
- **Bodily Injury**
- **Loss of earnings**

ROAD TRAFFIC ACCIDENT INSTRUCTIONS



In the unfortunate event that you have been involved in an accident please ensure the following details are taken at the scene no matter if the accident is your fault or the other parties.

Please take pictures of the accident damage and the location of the incident.

THIRD PARTY DETAILS

Third Party Name.....

Vehicle Registration.....

Make / Model.....

Address.....

Telephone Number.....

WITNESS DETAILS

Witness Name.....

Witness address.....

Telephone Number.....

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24hrs
365 days

ALWAYS ON HAND TO HELP
IN THE EVENT OF A CLAIM

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